



April 2, 2020

To Our Valued Customer,

As the Coronavirus (COVID-19) continues to have a substantial impact within our communities, we at Tyson Foods want to ensure you that we are taking all necessary steps to maintain the safety and health of our customers, consumers and employees as we continue operations. Additionally, as a critical infrastructure company designated by the Department of Homeland Security, we want to assure you the food supply is safe and secure.

To help prevent the spread of COVID-19, we are only allowing visitors who are deemed essential by Tyson leadership into any of our facilities. This means that GFSI auditors will not be allowed into our facilities to conduct their audits. Recently, GFSI [released new guidance](#) designed to safeguard consumer trust while mitigating risk for those working on the frontlines of food safety in the face of unprecedented challenges. Certificates may now be extended once only for up to six months following a risk assessment. The approach to risk assessment taken must be approved by GFSI in advance of any certificate extensions taking place.

Not all GFSI recognized Certification Program Owners (BRC, SQF, etc.) are currently following the same approach to risk assessments, but we are working closely with our certification body partners to develop the risk assessments for each site affected to ensure we earn our six-month certification extensions. Depending on which GFSI CPO is used, there may or may not be an updated certificate available to distribute to our customers. If we cannot provide an updated certificate, we will post a letter that states our new extension date on our [Tyson Certifications website](#). Currently, all audits through April have been suspended by Tyson Foods. Those audits that fall into that timeframe will be rescheduled as soon as safely possible. Any changes to that timeline will be relayed to our customers, as appropriate.

We remain committed to you and to our ability to deliver on our Customer Promise. We want to reiterate that the food supply is safe and that we continue to meet all regulatory and GFSI certification requirements. Our Enterprise Leadership Team continues to monitor the global and national situation surrounding COVID-19. As new information becomes available, we will address our business and policies with the utmost care.

Sincerely,



*Suzanne Finstad*

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VP FSQA Poultry

*Bob Reinhart*

Bob Reinhart  
VP FSQA Prepared Foods

*Jennifer Williams*

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VP FSQA Fresh Meats

*Joe Harmon*

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