



March 18, 2020

To our valued customers,

As the Coronavirus (COVID-19) continues to have a substantial impact within our communities, we at Tyson Foods want to ensure you that we are taking all necessary steps to maintain the safety and health of our customers, consumers and employees as we continue operations. Additionally, as a critical infrastructure company designated by the Department of Homeland Security, we want to assure you the food supply is safe. In order to provide transparency to you with respect to these efforts, we're sharing a high level summary of the safety measures being implemented by Tyson Foods during this unprecedented time. In the event you have specific questions related to these safety measures, we are open to a discussion to provide additional detail.

We are actively striving to abide by state, local and federal guidelines and regulations regarding the health of our team members and the safety of our products, facilities and offices. Since information is the best tool for combatting the spread of COVID-19, we have been diligent about educating our team members on the virus and encouraging their practice of measures to avoid infection. Tyson's attendance policy has been adjusted to encourage team members to take the proper steps in the event of illness or lack of childcare. Additionally, we have encouraged all team members to seek immediate medical attention and avoid coming to work if they are experiencing symptoms. We have also implemented an increase in the frequency of cleaning for all Tyson facilities. Should a team member employed at one of our plants test positive for COVID-19, we will adhere to guidance and requirements from both the US Department of Health and the US Department of Agriculture.

In order to help prevent the spread of COVID-19, the vast majority of our team members in US corporate office locations are working remotely as Tyson leadership assesses the appropriate time for team members to return to the corporate offices. Additionally, we are only allowing visitors who are deemed essential by Tyson leadership into any of our facilities. Effective March 9, we suspended all US business travel in addition to international business travel, which was suspended in February. We have also encouraged our team members to reconsider and avoid personal travel.

We remain committed to you and to our ability to deliver on the Customer Promise. Our Enterprise Leadership Team continues to monitor the global and national situation surrounding COVID-19. As new information becomes available, we will address our business and policies with the utmost care. And we remain committed to keeping you informed of our position and actions.

Regards,

Scott Rouse
Executive Vice President & Chief Customer Officer

Tyson Foods

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